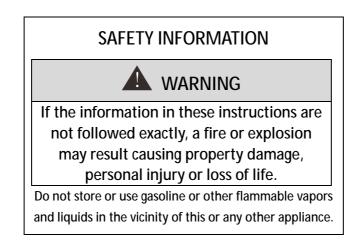


# **Argon Wall Mounted**

NMARWH90 NMARWH110 NMARWH140





INSTALLER: LEAVE THIS MANUAL WITH THE APPLIANCE.

CONSUMER: RETAIN THIS MANUAL FOR FUTURE REFERENCE.

# TABLE OF CONTENTS

Please read and carefully follow all of the instruction found in this manual. Please pay special attention to the safety instructions provided in this manual. The instructions included here will as sure that you have many years of dependable and enjoyable service from your Stanley product.

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# **IMPORTANT INSTRUCTIONS**

#### PLEASE RETAIN THIS USER GUIDE FOR FUTURE REFERENCE

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- 1) Read all instructions before using this fireplace
- 2) The fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible material such as furniture, cushions, bedding, paper, clothes, curtains at least 3 feet/ 915mm from the front of the unit
- 3) Extreme caution is necessary when any heater is used near children and whenever the unit is left operating and unattended.
- 4) Do not operate a fireplace with a damaged cord or plug, or if the heater has malfunctioned, the fireplace has drooped or damaged in any manner
- 5) This fireplace is not suitable for use in wet areas such as bathrooms or utility rooms.
- 6) Do not run the cord under carpeting. Do not cover cord with throw rugs, runners or the like. Arrange the cord away from traffic area and where it will not be tripped over
- 7) Do not modify this fireplace. Use it as described in the manual. Any other use not recommended by the manufacture may cause fire, shock or injury to persons
- 8) Do not use this heater with programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly
- 9) Disconnect all power supply before cleaning, maintenance or relocation of the fireplace
- 10)Keep the heater clean. Do not allow any objects to enter any ventilation or exhaust opening as this may cause electric shock, fire or damage to the heater
- 11)Do not immerse the cord, plug or any part of the appliance in water or any other liquid
- 12)In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device

#### SAVE THESE INSTRUCTIONS

**CAUTION**: Procedures and techniques, which, if not carefully followed, will result in damage to the equipment.

**WARNING**: Procedures and techniques, which, if not carefully followed, will expose the user to the risk of fire, serious injury, illness or death.

# Consult with professional electrician and adhere to all code requirements for installations in bathrooms

3

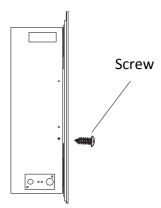
# UNPACKING AND TESTING APPLIANCE

Carefully remove the appliance from the box. Prior to installing the appliance, test to make sure the appliance operates properly by plugging the power supply cord into a conveniently located 240 Volt grounded outlet.

There are two screws on each side to fix the front glass.

Please see the figure right side.

TAKE OUT THIS SCREW ON EACH SIDE before you take off the front glass.



As with most electronic devices, your new electric fireplace has been designed to operate at temperatures between 5  $^{\circ}$ C (41 $^{\circ}$ F) and 35  $^{\circ}$ C (95 $^{\circ}$ F). During the cold winter months, allow the fireplace to reach room temperature before turning it on.

NOTE: There may be trace of odor during the first few minutes of initial use. This is harmless, normal and will never occur again.

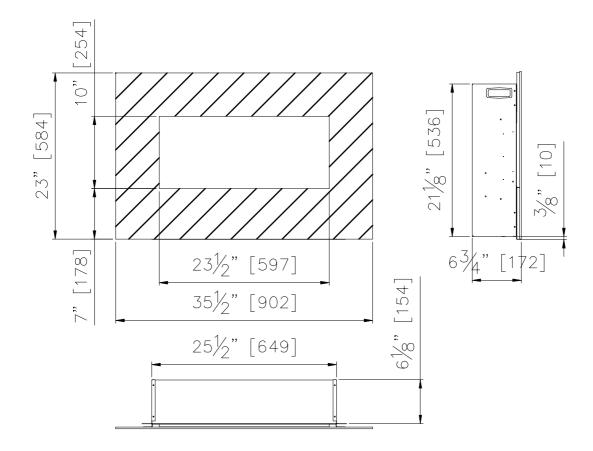
# LOCATING THE FIREPLACE

Plan where to locate and frame the fireplace. This will save time and money later when you install the fireplace. Before installation consider the following:

- 1. Where the fireplace is located must allow for wall and ceiling clearances (see **INSTALLATION-WALL MOUNT**)
- 2. Consider a location where the fireplace screen will not be exposed to direct sunlight from windows or doors.
- 3. A 15 ampere, 240 Volt, 50 Hz branch circuit with proper ground must be available at the location. Preferably a dedicated branch circuit should be provided to avoid circuit breakers to trip of fuses to blow.

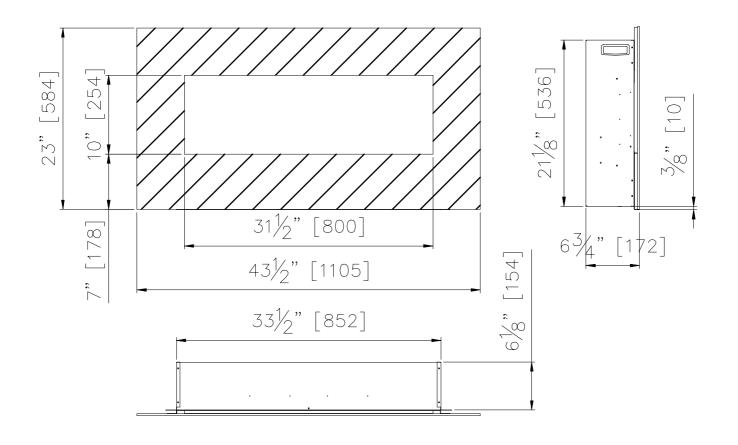
# NMARWH90

Description	Built-in or Wall Mount Appliance
Voltage	230V ac 50Hz
Watts	1900W Max
NO HEATER	25W
MOTOR HEATER	19W
Appliance Width	25 1/2" or 64.9 cm
Appliance Height	21 1/8" or 53.6 cm
Appliance Depth	6 1/8" or 15.5 cm
Gross Weight	55.68 lbs or 25.31kgs
Plug Location	Left side
Cord Length	70 7⁄8″ or 180 cm
Rough Wall Opening	27"× 22" or
Size	68.60 cm $ imes$ 55.9 cm
BTU	6500



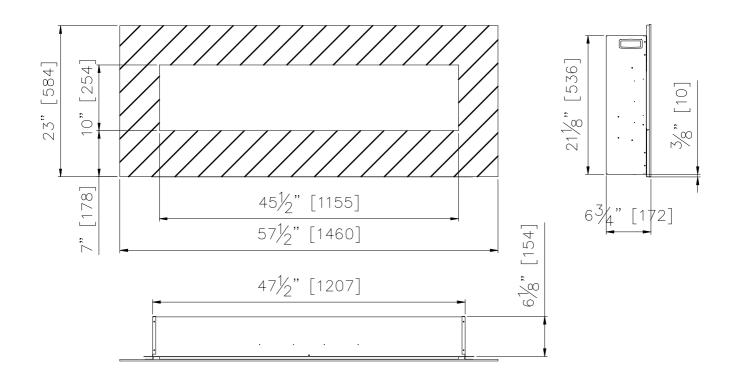
# NMARWH110

Description	Built-in or Wall Mount Appliance	
Voltage	230V ac 50Hz	
Watts	1900W Max	
NO HEATER	25W	
MOTOR HEATER	19W	
Appliance Width	33 1/2" or 85.2 cm	
Appliance Height	21 1/8" or 53.6 cm	
Appliance Depth	6 1/8" or 15.5 cm	
Gross Weight	65.78 lbs or 29.90kgs	
Plug Location	Left side	
Cord Length	70 7⁄8″ or 180 cm	
Rough Wall Opening	35"× 22" or	
Size	88.90 cm $ imes$ 55.9 cm	
BTU	6500	



# NMARWH140

Description	Built-in or Wall Mount Appliance	
Voltage	230V ac 50Hz	
Watts	1900W Max	
NO HEATER	25W	
MOTOR HEATER	19W	
Appliance Width	47 1/2" or 120.7 cm	
Appliance Height	21 1/8" or 53.6 cm	
Appliance Depth	6 1/8" or 15.5 cm	
Gross Weight	82.17 lbs or 37.35kgs	
Plug Location	Left side	
Cord Length	70 7⁄8″ or 180 cm	
Rough Wall Opening	49"× 22" or	
Size	124.50 cm $ imes$ 55.9 cm	
BTU	6500	



#### INSTALLATION-WALL MOUNT

- Select a location that is not prone to moisture and is located at least 0.91 m or 3 feet away from combustible materials such as curtains or drapes, furniture, bedding ,paper, etc.
- Referring to Fig. 1 below select a suitable position in which to mount the heater horizontally – use a spirit level to achieve this.
- Check the wall to ensure there is no wiring, pipe wires etc in the area to be drilled. Drill 8 or more holes (8mm diameter & 40mm depth) using a suitable size drill and put the wall plugs into the holes.
- Take out the hanger from the fireplace by unscrew the screw. Referring to Fig.2.
- **5.** Referring to Fig. 3, fix the hanger to the wall.
- 6. Referring to Fig. 4, avoid fireplace to move, use screw fix fireplace to wall.

Warning! Always ensure the fireplace is at least 350mm above the floor! Be sure that the bolts have been fixed firmly enough to withstand the

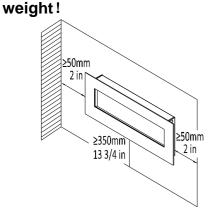
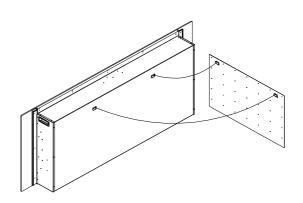


Fig. 1





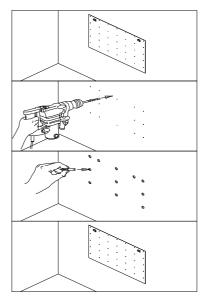


Fig.3

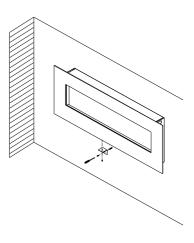
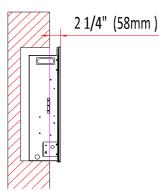


Fig. 4

# **INSTALLATION- BUILT-IN**

- Select a location that is not prone to moisture and is located at least 0.91m or 3 feet away from combustible materials such as curtains or drapes, furniture, bedding, paper, etc.
- 2. Mark the desired location on the floor and store appliance in a safe, dry and dust free location.
- Prepare a wall with a framed opening to accommodate the size of your unit. Leave at least 1/4" (6 mm) around the edge of the appliance. Any new wiring must be done in compliance with local and national codes and other applicable regulations.

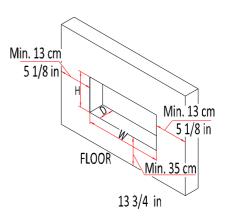
**Note**: Fireplace must stick out of the wall a minimum of 2 1/4" or 5.8 cm.



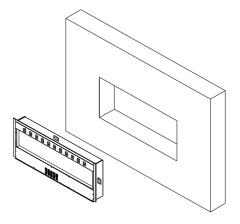
Prior to installing the appliance, test to make sure the appliance operates properly by plugging the power supply cord into a conveniently located 240 Volt grounded outlet.

The rough wall opening size of the fireplace.

	W	D	Н
NMARWH90	27"/ 68.58cm	5"/ 12.7cm	22"/ 55.88cm
NMARWH110	35"/ 88.9cm	5"/ 12.7cm	22"/ 55.88cm
NMARWH140	49"/ 124.46cm	5"/ 12.7cm	22"/ 55.88cm



1. Take the front glass off from the unit. Put the brackets on the both sides and top of the fireplace as shown blew.



- 2. Lift fireplace and insert into opening.
- 3. Make sure that the power supply port is not behind the wall.
- 4. Level the fireplace.
- 5. Drive mounting screws into the mounting brackets on the unit and the wall studs.

## **MEDIA OPTIONS**

The media that come with this appliance are Log Set, Clear glass, Suntea glass and White Vermiculite. Consumers may purchase optional decorative media if they choose. See dealer for more details.



Log set

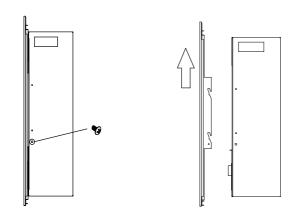


Suntea Clear glass Vermiculite

# **MEDIA INSTALLATION**

1. Unscrew 1 screw each on left and right side of the fireplace. Pull the glass panel upward to remove it.

NOTE: Two people are recommended to do it.



Screw locations on uint

Lift glass from shoulder posts

2. Installing the fire glass media. Pour the decorative media into the tray. Feel free to use any combination of fire glass media that you find most appealing.



3. Screw back the front glass.

# OPERATION

The Fireplace operates by using either the touch panel located on the upper left hand corner or by remote control.

Plug the fireplace into a 15 Amp wall socket.

# MANUAL OPERATION



- 1. Press 😃 to turn on and off the fireplace.
- Press Store to adjust the flame brightness. There are 6 brightness levels (L6-L1) and an off(OF) position. Each time the flame button is pressed, the brightness of the flame decrease.

press the flame button for 10 seconds, the timing indicator light on and will rapidly blinks, at this time, You can use the TuyaSmart APP to connect to the fireplace.

- 3. 22 is void in this model.
- 4. Press (5) to set the turn-off time, 30min-1h-2h-3h-4h-5h-6h-7h-8h-t0. The indicator light the current timing. If the timing in off position, the second press will show 30. Multiple times to set operating duration to OF, 30 min, 1h, 2h, 3h, 4h, 5h, 6h, 7h, 8h.
- 5. Press *W* or the first time to display the current setting temperature, press the button again to clear the current temperature. If the heater in off position, the second press will show 22℃(72 F).Multiple times to set ambient temperatures at 22℃(72 F), 23℃(74 F), 24℃(76 F), 25℃(78 F), 26℃(80 F), 27℃(82 F), 28℃(84 F), 15℃(52 F), 16℃(54 F), 17℃(56 F), 18℃(58 F), 19℃(60 F), 20℃(62 F), 21℃(64 F). Temperature unit convert functionZ When the heater is on, press and hold the *"W*" Button for 5 seconds, current temperature unit display will convert to another temperature unit.

## **REMOTE CONTROL OPERATION**

For remote to function make sure the fireplace is plugged in and the remote has batteries.

Important: When operating the remote make sure you point the remote to the center of the fireplace. Each time you press the button, the buzzer inside the unit will beep once. It takes some time for the receiver to respond to the transmitter. Do not PRESS the buttons more than once within two seconds for correct operation.

Set the current time of the remote control

Press the 0 to activate the remote control and press to set 1 the time and date. When one of the "Sun" "Mon" "Tue" "Wed" "Thu" "Fri" "Sat" is flashing, press  $\fbox{1}$  or 1 to set the day of the week, press 1 to confirm day of the week and then enter hour setting. Press  $\fbox{1}$  or  $\vcenter{1}$  to set the hour, press 1 to confirm the hour and then enter minute setting. Press  $\vcenter{1}$  or  $\vcenter{1}$  to set the minute and press  $\vcenter{1}$  to confirm the minute and finish time setting.



Press this Power button to turn on and off the fireplace.

Press this Timer button to set the time to turn off the fireplace. The available settings range from 30 minutes to 8 hours. As shown in the following: 0:30 - 1:00 - 1:30 - 2:00 - 2:30 - 3:00 -3:30 - 4:00 - 4:30 - 5:00 - 5:30 - 6:00 - 6:30 - 7:00 - 7:30 - 8:00. Once you have set the timer, the Son icon will be displayed on the LCD screen of the remote control. Press this button again to cancel the timer setting and the icon disappears.

Each time the Heater Button is pressed, the power of the heater will change. As shown the following: H1- H2-AUTO (22°C) - OFF (no display) H1 means the fireplace on Low Heat/950W H2 means the fireplace on High Heat/1900W AUTO means fireplace can automatically adjust to the temperature you set. When in AUTO, you can set the desired temperature with  $\bigtriangleup$  or  $\bigtriangledown$  keys. You can switch temperature between Celsius and Fahrenheit with  $\triangleright$  or  $\triangleleft$  keys.When it is on Auto mode, fireplace operate at 1900W.



Press this button to adjust the speed of the flame. There are 3 options: High-Medium-Low.

This button is void in this model.

ON/OF

Press the Flame button to turn on and off the Flame. When in ON position, the LCD screen of the remote control shows 6 6 6. Press or or to change the brightness of each color flame.



#### 7 Day Timer Function

Press  $\bigcirc$  once, 7 days from Monday to Sunday will display on the LCD screen of the remote control, press  $\bigcirc$  within 5 seconds to enter 7 day timer function. When "Sun" flashes, press  $\bigcirc$  or  $\triangleleft$  to select the day that you want to set, press  $\bigcirc$  to confirm your setting. Then "ON" will be display on the LCD screen of the remote control, at the same time, digital of time hour flashes, press  $\bigtriangleup$  or  $\bigtriangledown$  to set the time to turn the fireplace on. After setting the startup time, "OFF" will be displayed on the LCD screen and press  $\bigtriangleup$  or  $\bigtriangledown$  to set the shutdown time. When the shutdown time's set, "AUTO" will be displayed on the LCD screen of the remote control and the digital of temperature flashes. At this time, you can set the temperature by  $\bigtriangleup$  or  $\bigtriangledown$ . Now, you have finished setting of this function.

When the 7 day timer's set, the icon is will be displayed on the LCD screen of the remote control. Press again to cancel the 7 day timer and the icon will disappears.

**NOTE:** If the 7 day timing () and the general timing () are set at the same time, the system will respond to an earlier shutdown time.



Press Refer button to check the settings of 7 day timer. Press  $\triangleright$  or  $\triangleleft$  to see the settings of the day of the week and  $\bigtriangleup$  or  $\bigtriangledown$  the settings of the startup and shutdown time.

# WIFI OPERATION

# **INSTALL TuyaSmart life**

There are 2 ways to install TuyaSmart;

- 1. Search for "TuyaSmart life" in the APP store on your phone, download and install.
- 2. Scan the QR code below with your mobile phone.



# WIFI SETTING AND FIREPLACE OPERATION

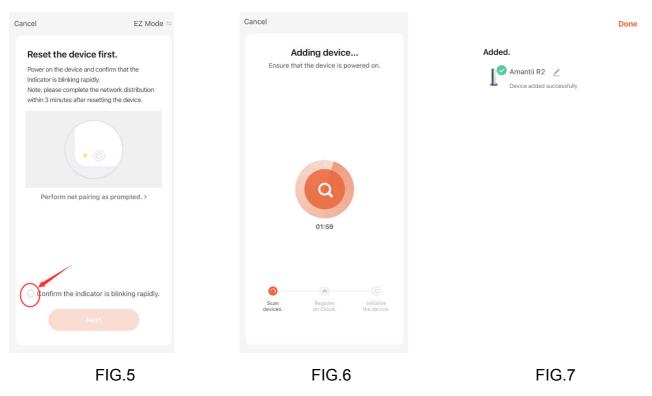
- 1. Create an account and log in.
- 2. When you log in, touch "+" (FIG.1) to enter in FIG.2. Touch "others" on the left corner first and then choose "Connector (Wi-fi)" to enter in FIG.3 to set your Wi-fi account and password.

	0 +	<	Add Manually Au	uto Scan	Ξ	Cancel
	$\boldsymbol{\mathcal{F}}$	Lighting	0	others		Select 2.4 GHz Wi-Fi Network
		Sensors	Connector Ur	niversal	Universal	and enter password. If your Wi-Fi is 5GHz, please set it to be 2.4GHz. Common router setting method
		Large Home Appliances	(Wi-Fi) Remo		emote Control (Wi-Fi+BLE)	
No devices		Small Home Appliances		TEP 2	Others	× WI-FI - 5Ghz
Add Device		Kitchen Appliances		Wi-Fi)	(Zigbee)	✓ Wi-Fi - 2.4Ghz
		Exercise & Health		Others NB-IoT)	Others	
		Security & Video Sur				
		Gateway Control	Smart Speaker			奈 Set your Wi-fi account ≒
		Energy				Password
		Entertainme nt				
<b>∱</b> ∵	Ø	Industry & Agriculture	STEP 1			Next
Home Smart	Me	Others				
FIG.1			FIG.	2		FIG.3



#### FIG.4

- 3. Press (flame button) on the touch panel of the fireplace for more than 5 seconds when the fireplace in standby mode. There will be 2 beeps come out from the fireplace and the (flame button) will flash as well indicating that Wi-fi is in EZ mode. Then please confirm to go next. (FIG.5)
- 4. The APP will scan (FIG.6) and add the fireplace to APP (FIG.7) automatically. Please make sure the Wi-fi account and password you set are correct and Wi-fi signal is good.
- 5. Touch "Done" to finish Wi-fi setting.(FIG.7)



6. Now you are in the interface like FIG.7. You can operate the fireplace via Wi-fi.

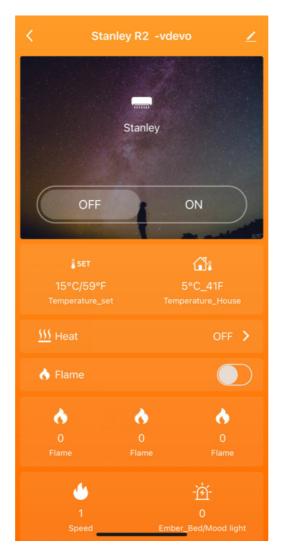


FIG.7

# NOTE: Turn off the flashing blue Wifi indicator light



Touch the  $\bigcirc$  (power button) once, the blue light will stop flashing.

# **CARE AND MAINTENANCE**

- 1. Switch off and unplug from the power supply before cleaning.
- 2. Using a soft, moist cloth, with or without a mild soap solution, carefully clean the exterior surface of the products.

CAUTION: Allow the product to completely cool before handling or cleaning it.

- 3. Do not allow water or other liquids to run into the interior of the product, as this could create a fire and/or electrical hazard.
- 4. We also recommend the periodic cleaning of this appliance by lightly running a vacuum cleaner nozzle over the guards to remove any dust or dirt that may have accumulated inside or on the unit.

CAUTION: Do not use harsh detergents, chemical cleaners or solvents as they may damage the surface finish of the plastic components.

# **CONFORMITY WITH DIRECTIVES**

Conforms to all relevant European directives



# **ENVIRONMENTAL PROTECTION**



Recycling

This symbol is known as the 'Crossed-out Wheelie Bin Symbol'. When this symbol is marked on a product or battery, it means that it should not be disposed of with your general household waste. Some chemicals contained within electrical/electronic products or batteries can be harmful to health and the environment.

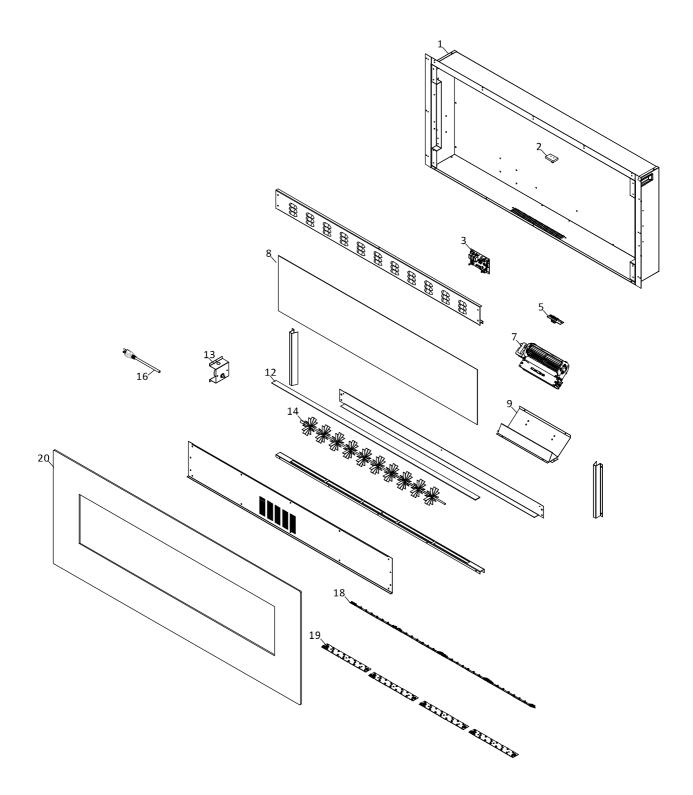
Only dispose of electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to ensure the success of these schemes and for the protection of the environment.

**REPLACEMENT PARTS** 

Ref.	Description	Quantity	NMARWH90	NMARWH110	NMARWH140
<b>_</b>	Fireplace Box				
2	Signal Receiver	-	301506	301506	301506
ы	Circuit Board	<u>ـ</u>	10124129	10124129	10124129
ъ	Touch Panel	_	10124003	10124003	10124003
7	Blower And Heater Assembly	-	602083F	602083F	602083F
8	Back Glass	<u>ـ</u>	107021171	107021181	107021191
9	Blower Mount	<u>ـ</u>	3093003	3093003	3093003
12	Tray Glass	<u>ـ</u>	10702143C	10702144C	10702145C
13	Flame Motor	<u>ـ</u>	1010501	1010501	1010501
14	Flicker Assembly	1	3241505B	3094502B	3119506B
16	Power Cord	4	10103007	10103007	10103007
0		Qty Required Based	601136C - Qty 2	601136C - Qty 3	601136C - Qty 4
c	בבה בואווי	on Size of the Unit	601144 – Qty 2	601144 – Qty 3	601144 – Qty 4
19	Front Glass		10701151C	10701152C	10701153C
20	Remote control	1	10105501	10105501	10105501
21	Wi-Fi Card		212051	212051	212051
*Remote C	*Remote Control & WIFI Card are not shown in the exploded view	exploded view			

\*Items may not appear exactly as illustrated

# **EXPLODED VIEW**



# **TRUBLE SHOOTING**

PROBLEM	POSIBBLE CAUSE	SOLUTION	
Dim or no flame	Flame LED's are burnt out	Inspect the LED's and replace them if necessary.	
Ember bed is not glowing or dimming	Ember LED's are burnt out	Inspect the ember bed LED's and replace them if necessary.	
Appliance turns off and will not turn on	Appliance has overheated and safety device has caused the thermal switch to disconnect	Turn off the main switch, allow appliance to cool for 10 minutes, then turn it on.	
	House circuit breaker has tripped	Reset house circuit breaker.	
	Appliance's fuse has blown	Replace the fuse.	
Appliance will not Appliance is not plugged into come on when switch an electrical outlet		Check plug and plug in.	
is flipped to ON	Appliance has overheated and safety device has caused the thermal switch to disconnect	Turn off the main switch, allow appliance to cool for 10 minutes, then turn it on.	
	Circuit board is burnt out	Inspect the circuit board and replace it if necessary.	
No warm air coming out of appliance	Heater is burnt out	Inspect the burner and heater assembly and replace it if necessary.	
Flame sputters	Flame motor is defective.	Call a qualified service technician and replace flame motor.	
Remote Control does not work.	Low batteries. Unit switch in "O" position.	Replace AAA batteries in remote control. Turn the switch in "I" position.	
Flame is fixed.	Wiring may be loose or the flame motor may be defective.		

# SERVICE HISTORY

This heater must be serviced annually depending on usage.

Date	Dealer Name	Service technician Name	Service Performed	Special Concerns

# NOTES:



#### STANLEY APPLIANCE WARRANTY

#### CONDITIONS OF WARRANTY

Your Stanley Appliance is guaranteed against any part that fails (under normal operating conditions) for a two year period from the date of installation of the appliance. If the unit is not installed within six months of date of purchase, the warranty will commence six months from the date of purchase.

All warranty claims must be reported to the Waterford Stanley Service Department and must be submitted with the product serial number (located on the front of this manual), date of purchase, proof of purchase (if requested) and details of the specific nature of the problem.

The warranty is given only to the original consumer/purchaser only and is non-transferable. The appliance must be installed by a suitable qualified person and installed as per the requirements of the manual. Failure to comply with the Installation Requirements or Building Regulations will void your warranty. Waterford Stanley reserve the right to replace any part due to manufacturing defect that fails within the warranty period under the terms of the warranty. The unit must be used for normal domestic purposes only and in accordance with manufacturer's operation instructions.

#### LIMITS OF LIABILITY

The warranty does not cover:

- o Bulbs and Batteries.
- Special, incidental or consequential damages, injury to persons or Property, or any other consequential loss.
- Any issue caused by negligence, misuse, abuse or circumstances beyond Waterford Stanley's control.
- Any issue with wear and tear, modification, alteration, or servicing by anyone other than an authorized service engineer.
- Damage resulting from installation & usage where the appliance has not been installed or used in accordance with the installation or operation instructions or if the installation does not conform to local building, fire & safety regulations.
- Damage caused to the unit while in transit.
- Damage caused by storing the unit in a damp, unheated environment.
- o Aesthetic damage & missing parts on units purchased off display.
- Removal & re-installation costs.

**Note:** Adequate clearance must be maintained around the appliance to ensure the ease of part removal in the possible event of their damage/failure. Waterford Stanley are not responsible for any costs incurred in the removal of items installed in the vicinity of the appliance that have to be moved to facilitate a part replacement.