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## WARRANTY POLICY

Your Bilberry Stove carries a guarantee against manufacturing defects for a period of one year from date of purchase. This guarantee shall not apply to any part that has been altered in any way, or which in our judgement has been subjected to misuse, neglect, accident, abuse and wear & tear. Variations in colour and texture are a natural characteristic of these products. Colour changes may result from exposure to light and other elements which are a part of the aging process. These material variations and changes are not covered by the warranty.

The Guarantee would not be extended to Items which would be subject to wear & tear such as firebox linings, firebox bricks, baffle, grate parts, fire fence, ash pan, operating tool, door glass, door rope and gasketing material.

**Claims are not valid where the installation does not conform to Manufacturers Recommendations and Appropriate Building Regulations.**

In the unlikely event of any failure of components covered by this guarantee, we will replace them free of charge to return the stove to its original specification. Labour costs excluded.

### The Clean Air Act 1993 and Smoke Control Areas

Under the Clean Air Act local authorities may declare the whole or part of the district of the authority to be a smoke control area. It is an offence to emit smoke from a chimney of a building, from a furnace or from any fixed boiler if located in a designated smoke control area. It is also an offence to acquire an "unauthorised fuel" for use within a smoke control area unless it is used in an "exempt" appliance ("exempted" from the controls which generally apply in the smoke control area). In England appliances are exempted by publication on a list by the Secretary of State in accordance with changes made to sections 20 and 21 of the Clean Air Act 1993 by section 15 of the Deregulation Act 2015. Similarly in Scotland appliances are exempted by publication on a list by Scottish Ministers under section 50 of the Regulatory Reform (Scotland) Act 2014. In Wales and Northern Ireland these are authorised by regulations made by Welsh Ministers and by the Department of the Environment respectively.

Further information on the requirements of the Clean Air Act can be found here at:

<https://www.gov.uk/smoke-control-area-rules>

Your local authority is responsible for implementing the Clean Air Act 1993 including designation and supervision of smoke control areas and you can contact them for details of Clean Air Act requirements.

The Bilberry Nore and Bilberry Barrow have been recommended as suitable for use in smoke control areas when burning wood logs. The Bilberry Nore and Bilberry Barrow must be fitted with a permanent stop to prevent closure of the secondary air control and tertiary air control beyond 8mm open. This air stop is factory fitted and must not be removed.

The Bilberry Suir has been recommended as suitable in smoke control areas when burning wood logs. The Bilberry Suir must be fitted with a permanent stop to prevent closure of the secondary air control beyond 11mm open and the tertiary air control beyond 12.5mm open.

The air stops are factory fitted and must not be removed.