



from 

RAYBURN COOKER WARRANTY

CONDITIONS OF WARRANTY

The warranty provision on your Rayburn Cooker is outlined in the table below (under normal operating conditions) with timelines indicated starting from the date of installation of the appliance or if the unit is not installed within six months of date of purchase, starting six months from the date of purchase. The warranty is given only to the original consumer/purchaser only and is non-transferable. The appliance must be installed by a suitable qualified person and installed as per the requirements of the installation manual. Failure to comply with the installation requirements will void your warranty. Waterford Stanley reserve the right to replace any part due to manufacturing defect that fails within the warranty period under the terms of the warranty. All Oil & Gas appliances must be commissioned by an authorised Rayburn Engineer to validate your warranty. The unit must be used for normal domestic purposes only and in accordance with manufacturer's operation instructions.

Warranty Period	Parts Covered (Parts & Labour unless Stated)
Up to 1 Year	<ul style="list-style-type: none">• Rope seals and cement seals.• Operational Issues (excluding installation issues, user issues & service issues)• Operational Part Failures.• Refractory materials (solid fuel cookers)• Rust (if reported on installation)• Aesthetic Damage (provided reported on date of receipt)
Up to 3 Years	<ul style="list-style-type: none">• Part supplied FOC for any part that fails (Provided that the unit is serviced annually by local Authorised Rayburn Engineer). The warranty remains on new part for the remainder of the three year period (i.e. if it fails after a year and a half after DOI, the part is covered for a further year and a half).
Up to 5 Years from DOI	<ul style="list-style-type: none">• Boiler (provided failure is not caused by a system fault).• Oven Side Protection Plates (Used on 400 Series)

LIMITS OF LIABILITY

The warranty does not cover:

- * Special, incidental or consequential damages, injury to persons or Property, or any other consequential loss.
- * Any issue caused by negligence, misuse, abuse or circumstances beyond Waterford Stanley's control.
- * Any issue with wear and tear, modification, alteration, or servicing by anyone other than an authorized service engineer.
- * Installation and operational related problems such as draught related issues external to the cooker, inadequate venting or ventilation, excessive flue offsets, negative air pressure caused by insufficient burning of improper fuel.
- * Damage caused to the unit while in transit.
- * Enamel discolouration due to over firing, enamel damage caused by impact, damage to baffles caused by over firing and fading of surface finish on casting.
- * Stress fractures on bricks.
- * Rust on cast iron parts unless reported prior to unit being installed.
- * Aesthetic damage, rust & missing parts on units purchased off display.

Note: Adequate clearance must be maintained around the appliance to ensure the ease of part removal in the possible event of their damage/failure. Waterford Stanley are not responsible for any costs incurred in the removal of items installed in the vicinity of the appliance that have to be moved to facilitate a part replacement.

All warranty claims must be reported to the Waterford Stanley Service Department and must be submitted with the product serial number (slide out plate on bottom RH corner), date of purchase, proof of purchase (if requested) and details of the specific nature of the problem.